



5.1.4. Proof related to Mechanisms for submission of online/offline students' grievances

Mechanisms for submission of online/offline students' grievances.

Grievances Cell is a specialized institutional mechanism that aims to address the issues and promote the well-being of the students inside the institution. This cell is responsible for ensuring a safe, inclusive, and supportive environment for students, and handling grievances related to gender discrimination, harassment, and other issues affecting women.

The following mechanisms of the grievance committee are:

- The students can submit their grievances through designated channels via email, online forms, or direct submissions.
- The cell acknowledges the receipt of the grievance and informs the complainant about the process and timeline.
- A thorough investigation is carried out, involving fact-finding, and gathering evidence.
- The complainant is informed about the findings and the actions are taken to resolve the grievances.
- Follow-up actions are taken and communicated to the students who have conveyed their grievances to the members and are ensuring the resolution of the cell is effective and satisfactory.
- The grievance is officially closed once all necessary actions are completed and the complainant is satisfied.



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